



WARRANTY CERTIFICATE

Dear Customer,

you have purchased a high-quality product which is subject to strict quality tests and inspections based on our product specifications. For more information about ad notam please visit our corporate website: <http://www.ad-notam.com>

Date Delivered to Customer: _____

Model No.: _____

Serial No.: _____

Customer Name: _____

Contact No.: _____

Address: _____

Dealer's Name: _____

Invoice No.: _____

Date of Purchase: _____

This worldwide Warranty Certificate and proof of purchase must be presented at an authorized ad notam repair service or dealer station before any repair can be made under the conditions of warranty. In addition to the one year Worldwide Warranty issued by ad notam AG, Germany, the European Warranty is valid for two years from the date of purchase. Please notice that this additional warranty does not affect the customer's statutory rights.

WARRANTY TERMS AND CONDITIONS

PROVISIONS OF WARRANTY

1. If your product proves to be defective, although it is has been used properly (in accordance with the written Handling Care, Operating and Installation instructions supplied with it), during a period of two years from the date of purchase, the product will be repaired, or at ad notam's option replaced free of charge. To claim under this warranty the customer must take the product and this Warranty Certificate before the end of the warranty period to the dealer where the product was purchased. No product defect occurs, if the product is operating according to the specification.

2. The customer shall transport the product to the dealer or ad notam's authorized service station at his own risk and shall be responsible for any costs incurred in transporting the product. The device to be resend to ad notam or its authorized dealer/service station has to be packed properly by using exclusively the original package.

3. This Warranty does not cover the following items, and repair charges are to be paid, even for defects occurring within the warranty period:

(a) Any defect that occurs due to mishandling (such as an operation performed that is not mentioned in the Handling Care, installation requirements or other sections of the instructions, etc.).

(b) Any defect that occurs due to repair, modification, cleaning, opening of the product etc. performed by anyone other than ad notam or an ad notam authorized service station.

(c) Any defect or damage that occurs due to transport, a fall, shock, etc. after purchase of the product.

(d) Any defect or damage that occurs due to fire, earthquake, flood damage, thunderbolt, other natural disasters, environmental pollution and irregular voltage sources.

(e) Any defect that occurs due to careless or improper storage (such as keeping the product under conditions of high temperature and humidity, near insect repellents such as naphthalene or harmful drugs, etc.), improper maintenance, etc.

(f) Any defect that occurs due to exhausted batteries, etc.

(g) Any defect that occurs due to water, sand, mud, etc. entering the inside of the product casing.

(h) When any alterations whatsoever are made to the Warranty Certificate regarding the year, month and date of purchase, the customer's name, the dealer's name, and the serial number.

(i) When proof of purchase is not presented with this Warranty.

(j) When wrong installation materials and/or components, such as loudspeakers or input devices are used.

(k) When the product occurs with pixel errors within the specified and permitted area. Pixel errors can be seen as light or dark areas on the screen. This phenomenon is due to the characteristics of the LCD/LED panel. The panel is only defective if there are more than two pixel errors when the product is started up for the first time.

(l) When the (front-)glass of the LCD/LED panel inside the product is broken.

(m) Allowable Measurement, Treatment and Coating tolerances of the product's glass or mirror, as defined in the product specification.

(n) Returned products which are not packed properly or are not packed in the original/origin ad notam package. This is in accordance with our quality assurance directive, since it is impossible to identify if damages have occurred during transportation or not. We are forced to send all inappropriately packed products back to you at your own costs.

CERTIFICATE

4. This Warranty applies to the product only; the Warranty does not apply to any other accessory equipment, such as cables, power supply, batteries and other consumables/installation equipment.

5. ad notam's sole liability under this warranty shall be limited to repairing or replacing the product. Any liability for indirect or consequential loss or damage of any kind incurred or suffered by the customer due to a defect of the product, or for any loss resulting from a delay in repair or loss of data, is excluded. Compelling regulations by law remain unaffected by this.

6. The warranty does not extent to damages caused by improper installation, non-compliance with ad notam's installation instructions, incorrect operation or repairs carried out by private persons or unauthorized dealers as well as in case of removed, changed, destroyed or defaced serial numbers or in case of mechanical damage due to impact or accident.

NOTES REGARDING WARRANTY MAINTENANCE

1. The warranty will only be valid if this Warranty Certificate is duly completed by ad notam or an authorized dealer or other documents contain sufficient proof. Therefore, please make sure that your name, the name of the dealer, the serial number and the year, month and date of purchase are all completed or the original invoice or the sales receipt (indicating the dealer's name, the date of purchase and product type) is attached to the Warranty Certificate. ad notam reserves the right to refuse free-of-charge service if neither the Warranty Certificate is completed nor the above document is attached or if the information contained in it is incomplete or illegible.

2. Since the Warranty Certificate will not be re-issued, keep it in a safe place.

DISCLAIMER OF WARRANTY

ad notam makes no representations or warranties, either expressed or implied, by or concerning any content of these written materials or software, and in no case shall be liable for any impelled warranty purchase are all completed or the original invoice or the sales receipt of merchantability or fitness for any particular purpose or for any consequential, incidental or indirect damages (including but not limited to damages for loss of business profits, business interruption and loss of business information) arising from the use of inability to use these written materials or software. Some states do not allow the exclusion or limitation of liability for consequential or incidental damages, so the above limitations may not apply to you.